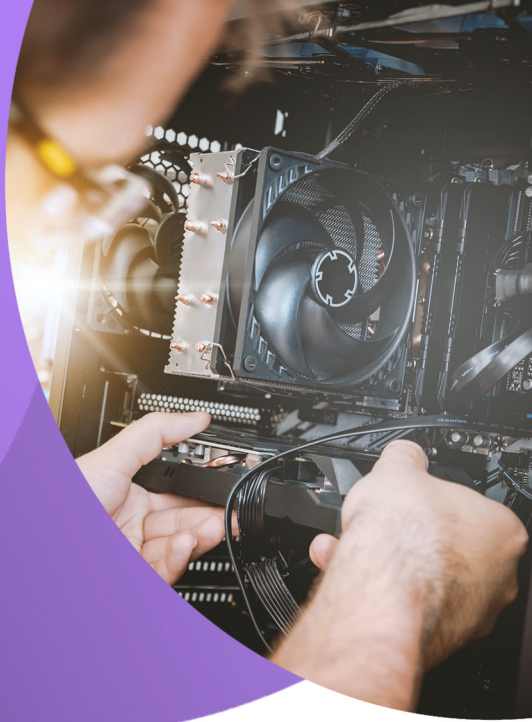


Level 3

# ICT Digital Support Technician

🕒 15 Month Duration

📊 Level 2 English, Maths & ICT



## Overview

The purpose of a Digital Support Technician is to develop the effective use of digital office technologies, productivity software, and digital communications to achieve objectives.

Organisations of all types are applying digital technologies across all their business functions to maximise productivity. The demand for people who can support and implement these digital operations and digital transformation projects is increasing.

## Method

This Apprenticeship has been designed to develop new and existing skills in order to equip Apprentices with the knowledge, skills, and behaviours required to support them in their role.

- Personal training advisors will deliver high-quality face-to-face teaching.
- Teaching and learning is tailored to meet individual business needs.
- Resources will be provided to assist learners during their apprenticeship.
- Our learner platforms, Moodle and Mahara, will really bring the subject to life through our online resources.
- Real-time learner information is provided to keep you up to date on how the apprentice is progressing.

