



Level 2 Certificate

# Team Leading Training Workshops

## Overview

The 'Team Leading Training Workshops Level 2 Certificate' is designed to develop the knowledge and skills required to lead and manage teams.

Upon completion of this unit, learners will be able to engage and support team members, manage team performance and deal with problems arising within a team.

Participation in the workshop provides an opportunity to gain a nationally recognised qualification available through with leading vocational awarding body City and Guilds / ILM.

## Benefits

There are several reasons and benefits for taking part in this course through Protocol Consultancy Services, including but not limited to:

- Gaining a nationally recognised qualification that can assist with future employment.
- Developing a greater understanding of Team Leading Training within the workplace.
- Courses are delivered as distance learning, allowing you to choose when and where you study.
- Enhancing both your personal skills and professional development which will assist in future employability.
- And, Personal Tutors are assigned to you to ensure that you have the support needed to succeed.

Delivered by:

**serco**

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