



Level 2 Certificate

I.T. User Skills

Overview

The 'I.T. User Skills Level 2 Certificate' is designed for those looking to upskill their general IT and in particular Word, Excel, Outlook & PowerPoint.

The course will give you a better understanding of how to effectively navigate around a PC and allow you to gain full confidence when using the programmes.

You will be given full online resources which will support you from stage one of your training. The online resources must be completed before attending the full workshop.

Benefits

There are several reasons and benefits for taking part in this course through Protocol Consultancy Services, including but not limited to:

- Gaining a nationally recognised qualification that can assist with future employment.
- Developing a greater understanding of I.T. User Skills to improve employability and productivity.
- Courses are delivered as distance learning, allowing you to choose when and where you study.
- Enhancing both your personal skills and professional development which will assist in future employability.
- And, Personal Tutors are assigned to you to ensure that you have the support needed to succeed.

Delivered by:



Co-financed by:



