

Diploma in IT User Skills Level 2



Internationally recognised qualification
(BCS / City & Guilds)



Boost your career



Funding support options available



Online e-Portfolio available



Example of Units to achieve credits for qualification

Mandatory

- Improving productivity using IT
- Understanding the Potential of IT
- Developing Personal and Team Effectiveness
- Optimise IT System Performance
- IT user fundamentals
- Using the Internet

To achieve the qualification you will need to accumulate 38 Credits; 17 of which must be at level 2 or higher.

Optional

- Using e-mail
- Concepts of IT
- Presentation Software
- Spread sheet software
- Word processing software
- Database Software

** Other options available*

We also deliver ITQ Level 3 (Diploma) and Diploma Level 2 for ICT Practitioner

Please speak to a member of the Protocol Team for information.

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