

Diploma in ICT Professional Competence Level 2



Internationally recognised qualification
(City & Guilds)



Boost your career



Funding support options available



Online e-Portfolio available



Example of Units to achieve credits for qualification

NVQ Units

- Health and Safety
- Develop own effectiveness and professionalism
- Software installation and upgrade
- Customer care in ICT
- ICT System operation
- Working with ICT hardware and equipment

** Other options available*

Technical Certificate Units

Install and configure ICT equipment and
Operating systems
Install, configure and maintain software



**To achieve the qualification you will need to accumulate 48
Credits; 29 of which must be at level 2 or higher.**

We also deliver ITQ Diploma Level 2
and 3

Please speak to a member of the Protocol Team for
information.

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